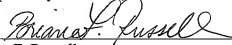


REMARKS

This Supplemental Amendment is pursuant to a telephone interview with the Examiner on September 3, 2008. In the present Supplemental Amendment, Applicant has further amended the independent claims to recite that “the test advisor detects a communication problem at least by comparing the at least one jitter characteristic to a threshold” and “the first recommendation indicates the communication channel as a possible source of the communication problem and the second recommendation indicates a different possible source of the communication problem.” These features further distinguish the present claims from U.S. Patent No. 7,047,457 to *Black et al. (Black)*, which does not disclose the claimed comparison to a threshold or the indication of “possible source of the communication problem.” Consequently, Applicant respectfully submits that the claims as now pending are patentable over *Black*.

Please charge any fee necessary to further the prosecution of this application to **IBM Corporation Deposit Account No. 09-0447**.

Respectfully submitted,



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